

STUDENT INFORMATION SYSTEM RFP - SUPPLEMENTAL RESPONSES TO VENDOR QUESTIONS

1/11/2019

COMPANY	DATE	QUESTIONS	PRDE RESPONSE
TEAM KSSTECH	12/07/18	10. Given the broad (yet not too deep) nature of the stated requirements, has PRDE devised a requirements review, clarification and conflict resolution mechanism to be used throughout the project? If so, could you describe it (at a high level)? If not, is there a plan to develop such a mechanism? And how would PRDE approach potential "arbitration" of compliance with stated requirements?	The acceptance tests are to be designed to determine compliance with specifications and no acceptance shall occur until successful completion of the tests. (See information on acceptance testing provided in PRDE responses to vendor questions dated 12-19-18)
TEAM KSSTECH	12/07/18	9. Has PRDE specifically defined how it will deem the project to be in compliance with the specifications stated in Section 4 of the RFP? Could you please provide a description. If this has not been defined, what approach does PRDE plan to follow in order to deem the project to be successful, and how does it intend to tie that to vendor compensation?	Same as above.
TEAM KSSTECH	12/07/18	13. Section 4.3.3 talks about PCI compliance. Please state what aspects of PRDE operations are such that PCI compliance is required.	It is unknown at this time whether any PRDE operations require compliance with PCI protocols.
Santillana	12/07/18	7. Please detail the role and execution of the DEPR in monitoring the selected proposer. - Please refer to Page 10, 3.1	The Department will have a project management team responsible for monitoring the selected proposer. The specific members of the team and assigned responsibilities have not yet been established.
Rediker Software	12/07/18	1. Item # 6.6 Contract Term: Would the PRDE consider extending the 1st year contract term to 6/30/2020 in order to include a full academic year? The current proposal suggests a 7/31/2019 school start date and 1/31/2020 end date, which will not provide a complete year of school data and utilization essential to informing a renewal decision.	This will depend on day of award and on date of signature of the agreement, which, of course depends on getting the USDE's permission for use of the funds. We have to rule ourselves by date of availability of the funds. So the answer is that it will depend on fiscal year and rules regarding disbursement of funds.
Santillana	12/07/18	1. Will an implementation period delay influence the terms of the contract? Will the timeline be extended? - Please refer to Page 1, 1.2 of RFP.	Although the RFP indicates the implementation period to run from Jan to June 2019 this will no longer be the case. However, a 6-7 months implementation period will be expected.
Santillana	12/07/18	2. Please explain how the contract could be awarded to one (1) or more Proposers - Please refer to Page 3, 1.6-12	At present, the Department intends to award a contract to one proposer.

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Santillana	12/07/18	3. Please explain in a detailed manner, how the contract can be renegotiated or revised after the signature. - Please refer to Page 3, 1.6-19	Any objections or modifications to the terms and conditions of the RFP should be noted in the proposal so that any agreed upon changes or additions can be included in the Agreement prior to its signature.
The Vivaldi Group	12/19/18	Is the Executive Order 13788 and the Dept of Commerce Memorandum of M-17-27 regarding Buy America Hire Act will be enforced?	PRDE will comply with all applicable rules and regulations.
Casa Grande Interactive Comm	01/10/19	1. As subcontractors, would we need to provide the Technology Errors and Omissions (TEO) insurance?	Section 9.3 Tab 10 the RFP reads as follows: "d. Technology Errors and Omissions. Technology errors and omissions insurance coverage in the amount of at least Two Million and 00/100 Dollars (\$2,000,000.00) covering Proposer and its employees. If insurance is on a claims-made basis, coverage must be in place for a minimum of three (3) years beyond the termination of the contract. Subcontractors working under the contract must carry One Million and 00/100 Dollars (\$1,000,000.00)." <i>Emphasis added.</i>
Casa Grande Interactive Comm	01/10/19	2. What if we only manage implementation and not any of the software, would we have to provide the TEO insurance?	Any exception to this insurance requirement would have to be negotiated by the Department and selected vendor.
Casa Grande Interactive Comm	01/10/19	3. Could the proposer somehow cover the subcontractors under their insurance, TEO or otherwise?"	Any exception to this insurance requirements would have to be negotiated by the Department and selected vendor.