# REQUEST FOR PROPOSALS (RFP) NO: PRDE-OSIATD-FY2018-002 MOBILE DEVICES, PROFESSIONAL DEVELOPMENT AND PROJECT MANAGEMENT

# PUERTO RICO DEPARTMENT OF EDUCATION - RESPONSES TO VENDOR QUESTIONS SUBMITTED AT PRE-PROPOSAL CONFERENCE On 9/7/18

# **VENDOR Q&A - SUPPLEMENT #1**

COMPANY	DATE	SECTION	G QUESTIONS	PRDE RESPONSE
APPLE	09/07/18		Will applications be pre-loaded.	Yes, that is the Department's expectation.
VERNET	09/07/18		Is any part of this RFP for software used in teaching topics such as reading, math, science and	The RFP is not requesting teaching software in the RFP, but if proposers want to
			Spanish to students?	recommend certain software for delivering professional development services, they can
				include in their proposals and submit on a separate pricing sheet as an
				optional/recommended item.
WF COMPUTERS	09/07/18		If the purpose of the RFP is to include more proponents, but the RFP provides extra % to the weigh	the RFP does not provide for extra weight to PRDE's contractors nor will PRDE give extra
			for a contractor already with the PRDE and then additional weight for delivery of all categories,	it % weight to its current contractors just because they are the PRDE's contractors.
			could tilt unfairly the scale for an in house PRDE contractor by an additional 35%.	
WF COMPUTERS	09/07/18		If purpose is for other contractors to be involved, why not extend the time to allow a more	· · · · · · · · · · · · · · · · · · ·
			comprehensive sharing process.	their proposals. PRDE considers the time allotted as adequate.
WF COMPUTERS	09/07/18		Who is the contact person or entity that is under the Regulatory Office under Section 17 of the Rule	s It is unclear as to what the meaning of the question is. As drafted, this question cannot be
			and Regulations 7040 of the PRDE?	answered.
WF COMPUTERS	09/07/18		How was [7040] incorporated in the RFP?	It wasn't incorporated into the RFP, because as noted, the RFP processes are not subject
				to Regulation 7040.
WF COMPUTERS	09/07/18		On Page 58 of the RFP, it states that revisions on losing proposals should go to the Appellate Cour	
			but Regulation 7040 provides revisions under Junta de Revisora. Is the PRDE revising or modifying	g
			its own rules and regulations.	
WF COMPUTERS	09/07/18		· · · · · · · · · · · · · · · · · · ·	1 ''
			posted?	Committee (not "Selection Committee"). The process of the evaluation will not be posted,
				but notices of award will be sent to the selected vendors. The letters will include
				information on the reasons the winning vendors were selected, as well as the reasons why
				other participating vendors were not selected. Copies of the award notices will be sent to
				all vendors that submitted proposals for the services covered in each of the notices.
WF COMPUTERS	09/07/18		Can you provide the information used under the Office that regulates/acquisition of non-Persona	all It is unclear as to what the meaning of the guestion is. As drafted, this guestion cannot be
			Services?	answered.
WF COMPUTERS	09/07/18		Why did the PRDE not involve IT services in preparing the RFP?	This assumption is incorrect. The PRDE's technical team participated in the drafting of the
				specifications of the RFP.
WF COMPUTERS	09/07/18		Why is no person of the Junta de Subastas present at this meeting?	The RFP process is not subject to Regulation 7040.
WF COMPUTERS	09/07/18		How will the RFP evaluate estimated costs by proposer regarding matters that have	e It is unclear as to what is the meaning of the question is. This question cannot be answered
			no PRDE procedures already in place? (Regulations)	as drafted.
WF COMPUTERS	09/07/18		RFP Page 58 - PRDE Rules and Regulations on Acquisitions (7040) has the power to regulat	e The basic premises of the questions are incorrect. Therefore, we cannot provide an
			the RFP Process. How did Connected comply with Section 6.6 that requests that Connected ha	s answer.
			complied with state, Federal, municipal laws?	
WF COMPUTERS	09/07/18	6.1.3.4	0 What is meant by "ability to transfer warranty"? [Ability to transfer warranty from a nor	This requirement is being removed from the specifications. All devices under this RFP will
			functional/lost/stolen device to a new device purchased without warranty]	be purchased with warranties.

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WF COMPUTERS	09/07/18	6.2	21	Section 6.2 Are we going to be given the curriculum for review and give advice for the possible	
				integration into the program?	devices into the curriculum.
EDUATIONAL	09/07/18			Does the supplier have to provide educational software for the core subjects (English, Spanish,	No, proposers do not have to provide educational content software.
DEVELOPMENT				etc.)?	
EDUATIONAL	09/07/18			Does any of the parts (7) or categories is for educational software? If not, does the DOE foresee	
DEVELOPMENT				including educational software in the future?	future RFPs.
RSM PUERTO RICO	09/07/18	6.3.2.1(d) (Asset & Inventory	24	Describe the level of integration expected with the SIFDE and SIE systems?	Data from the proposed asset management tool should be migrated to the Department's
		Mgmt)			SIFDE System and the numbering and codes used by the Department need to be
					integrated to the system proposed. In terms of SIE, information about which student the
					device is given to, their student ID number, school data etc. needs to be uploaded to the
					student information system.
RSM PUERTO RICO	09/07/18	6.3.2.1(g) (Asset & Inventory	24	Customizable to meet all PRDE requirements Are you going to provide of at least those minimum	
		Mgmt)		requirements?	system(s) chosen. At this time, proposers are only expected to confirm whether their
					proposed systems can be customized to meet customary requirements for a large mobile
					device deployment by a large school system, and to identify any known customization
					limitations of the systems proposed by the vendors.
RSM PUERTO RICO	09/07/18	6.3.3 (Call Center/Help Desk)	25	Specify what "sufficient telephone lines" means.	No specific quantity is required. Proposers are expected to have enough telephone lines
					and staff to respond to Department calls to the Call Center/Help Desk.
SM INC	09/07/18			Does PD have to be tied to the actual rates approved by the DE?	A response is not available at this time; additional information will be posted if it becomes
				Title II - DOE has established professional development rates. Do these rates impact the RFP	
				proposal prices, and if so please publish those rates and describe how the rates are applicable to	
				mobile devices RFP.	
GLOBAL EDUCTION	09/07/18			Are cloud computing devices allowed to be proposed as a device in this Category 1, like a micro-	
EXCHANGE				cloud that allows access to store online tools in the absence of Internet or intermittent access (when	
				access comes back on, the online app is updated (i.e. Klaus Academy etc.). This is to maximum	
				access to on-line sources.	
UNITED DATA	09/08/18			Based on the Pre-Bid Conference are our assumptions correct? (assuming 30 devices per Cart)	Yes, the minimum quantities of equipment and carts the Department expects to purchase
					are as follows:
					K-2nd grade: 18,000 devices and 600 carts
					Elementary grades 3-5 and High School grades 9-12: 42,000 devices and 1,400 carts
					Middle School grades 6-8: 43,200 deices and 1,440 carts
					Educators: 30,000 devices (1 per teacher)
					School Labs (30 devices plus 1 cart per school): 26,130 devices and 871 carts
					TOTAL DEVICES: 159,330; TOTAL CARTS 4,311
UNIDENTIFIED	09/07/18			Carts - additional clarification needed.	See immediately preceding response.
UNIDENTIFIED	09/07/18			DOE Tagging System - please describe the process in detail so proposers can take into	
				consideration for timeline determinations and pricing.	available.

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UNIDENTIFIED	09/07/18			Payment Terms - what are they and what are Proposer payment options?	Payment terms, including retainage, will be negotiated by the Department and selected
					vendor(s).
UNIDENTIFIED	09/07/18			Evaluation Criteria Subparts - please publish.	A response is not available at this time; additional information will be posted if it becomes
					available.
UNIDENTIFIED	09/07/18			Clarification on curriculum integration requirements and who's responsible for what	A response is not available at this time; additional information will be posted if it becomes
					available.
WF COMPUTERS	09/07/18			Can you provide a copy of the written opinion of legal regarding purchasing and 7040.	No.
CARRIBEAN DATA	09/04/18			9. Regarding Page 32, section 6. PERFORMANCE BOND, since there are going to be various	Yes, proposers may submit additional performance bonds for work to be performed by
				companies providing different goods and services, and being the equipment the biggest part, can the	subcontractors.
				Manufacturer of the equipment submit a performance bond to cover their part on behalf of the	
				primary contractor? Can we submit multiple performance bonds, one from the primary contractor	
				and another from subcontractors?	